



Quality Policy

At Fattal Healthcare, we are committed to being a leading Distributor of premium healthcare brands across the Middle East and North Africa and a provider of high-quality healthcare value-added services.

Our goal is to provide pharmaceutical and Over The Counter products, Aesthetic & Medical Devices, and medical promotion services that consistently meet the needs and expectations of our interested parties locally and internationally.

We constantly improve our Quality Management System to ensure its continuing effectiveness and suitability in compliance with local and international guidelines such as GSDP and ISO 9001:2015 standards and local rules and regulations.

We are partners with reputable principals, enhancing long-term and collaborative relationships based on trust and respect.

We are dedicated to ensure reliable, high-quality products and services to our customers and to continuously improve their satisfaction maintaining transparency and efficiency in all interactions.

We provide a safe, ethical, and supportive work environment to our employees, offering training and development to enhance skills and engage them to conduct company's business in full compliance with corporate policies and procedures with full respect to its values and Code of Ethics.

Group Head of Healthcare
Elie Hajj

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